

## QUALITY POLICY

At Mudex, we understand that our customers satisfaction in the quality and reliability of our products is at the core of our success.

We strive to run all processes reliably to ensure that the products we provide are manufactured to the highest standard. Our Team is committed to the principles of doing the job right the first time, every time.

Mudex is in a strong position to be able to provide fast, flexible, customised and competitive quality product solutions to our customer through our partnership with the Drill Chem manufacturing plant.

Drill Chem is the primary Mudex formulator and toll blend manufacturer. The staff have vast chemical knowledge and experience in their field. With a proven track record and relationship over the last 10 years we have been able to introduce some of the most innovative and successful products to the market.

The in house lab and testing facilities ensures that we have full control over the development, testing and overall quality of our products.

### Quality Assurance / Quality Control

Mudex runs a comprehensive QA system that is driven by Drill Chem's QC program.

- Retained samples of all purchased products are kept for a period of 2 years
- Purchased products are tested and compared to the manufacturers specifications and that they meet the Mudex specifications
- Retained samples of each batch of manufactured products are kept for a period of 2 years
- All manufactured products are tested so that they meet the Mudex specification
- All raw materials are sources from reputable companies
- Local products are preferred over imported material

We understand that our customers expect products that are easy to use and are consistently reliable. At Mudex quality is essential in our products, our services, our workplace and environment and our people.



Dave Williams  
Managing Director