

## OPERATIONAL MANAGEMENT, IMPROVEMENT & INNOVATION POLICY

Mudex is committed to effective management and control of our activities and products to support the achievement of our organisational goals. The innovative thinking of our people, the review and continual improvement of our management systems and operational performance is key to our success.

We will achieve this outcome by

- Developing and implementing effective operating procedures to maximise productivity while maintaining our commitments to sustainable procurement and business practices
- Providing financial and technological resources for the development of efficient and effective sustainable business management practices
- Supporting and fostering a workplace where best practice, improvement and innovation are encouraged
- Encouraging, evaluating and implementing creative ideas that increase our business performance and are safe and efficient in their use of energy, natural resources and other materials
- Storing, analysing and controlling data, documents and records to create a knowledge base from which informed decision making can occur that supports our organisations principle objectives and targets
- Understanding the properties of raw materials and how this impacts the quality of our operations, final product and our ability to meet our customer requirements and expectations
- Implementing preventative maintenance programs to proactively manage performance of plant and equipment essential to our operations
- Auditing and assessing our business performance and operations to ensure compliance with Mudex principles, policies and standards
- Seeking to continually improve the efficiency of our operations, systems and processes

At Mudex we believe it is every employee's responsibility to promote quality, improvement and innovation in the workplace.



Dave Williams  
Managing Director