OPERATIONAL MANAGEMENT, IMPROVEMENT & INNOVATION POLICY

Mudex is committed to achieving our Organisational goals through Quality Management and control of our activities and products. The innovative thinking of our people, the review and continual improvement of our management systems, and operational performance are key to our success.

We will achieve this by:

- Developing and implementing effective operating procedures to enhance productivity while maintaining our commitments to sustainable procurement and business practices.
- Providing financial and technological resources for the development of efficient and effective sustainable business management practices.
- Supporting and fostering a workplace where best practice, improvement, and innovation are encouraged.
- Encouraging, evaluating, and implementing creative ideas that increase our business performance and are safe and efficient in their use of energy, natural resources, and other materials.
- Storing, auditing, and controlling data, documents, and records to create a knowledge base from which informed decision-making can occur that supports our principal objectives and targets.
- Understanding the properties of raw materials and how this impacts the quality of our operations, final product, and our ability to meet our customers' requirements and expectations.
- Implementing preventative maintenance programs to proactively manage the performance of our plant and equipment essential to our operations.
- Audit and assess our business performance and operations to ensure compliance with Mudex principles, policies, and standards.
- Seek to continually improve the efficiency of our operations, systems, and processes.

At Mudex, every employee is responsible for quality, improvement, and innovation.

Dave Williams
Managing Director